PANAROTTIS / RIALTO FOODS COMPETITION RULES

- 1. This competition ("the Competition") is conducted by Panarottis Advertising (Pty) Ltd ("Panarottis") and Rialto Foods ("Rialto") (together referred to herein as "the Promoters") and may only be entered into by customers who are residents of South Africa.
- 2. No persons related to the Promoters (including but not limited to their Subsidiaries and / or Franchisees) by way of being:
 - 2.1. directors, members, partners, employees, franchisees, agents of, or consultants to;
 - 2.2. any marketing service provider(s), any supplier(s) of goods or services, any other person who directly or indirectly controls, or is controlled by them; or
 - 2.3. any spouse, life partner, parent, child, brother, sister, business partner or associate of any of such persons;

may enter into the Competition.

- 3. These Rules may be amended by reasonable notification via the Panarottis website at any time during the Competition, and will be applied and interpreted by Panarottis and its decision regarding any disputes relating to such meaning and/or content will be final and binding.
- 4. Participation by the entrants in the Competition constitutes an agreement to abide by these Rules.
- 5. The Competition runs from 08:00am on 4 September 2020 up to midnight on 31 October 2020.
- 6. Entrants are required to order any Panarottis coffee in-store, post a photo of them enjoying their coffee along with a coffee quote, post it on Instagram, Facebook and / or Twitter, tag Panarottis in the photo and use the campaign hashtag #PanasEspressoYourself to stand a chance to win 1 (One) of 5 (Five) Rialto Food hampers to the value of R1000.00 (One Thousand Rand) each and 1 (One) of 5 (Five) R250 (Two Hundred and Fifty Rand) Panarottis e-gift vouchers.
- 7. Entrants may post on the various social media platforms as mentioned above, however multiple posts by the same person will still be considered to be one entry.

- 8. This Competition is no way sponsored, endorsed, administered by, or associated with Facebook, Twitter and / or Instagram.
- 9. Each winner will be required to supply us with their contact details and address where the hampers should be sent to.
- 10. Should the exact specified prize be unavailable, the Promoters reserve their right to provide a similar prize to a similar value of the prize specified in Clause 6 above. Although the Promoters have taken care to make sure that the prize is of a good quality, they do not give any warranties about the prize and the participant agrees to accept the prize "as is".
- 11. The winner of the prize will be randomly drawn from entrants who have duly completed their entries as required in clause 6 above, after the end of the Competition period and will be contacted by a Panarottis representative on the relevant social media platform to obtain their details. Contact number and ID or Driver's license is required. The entrant has 2 (two) days to respond, failing which the Promoters will move onto to drawing a runner up winner.
- 12. The prize is not transferable, exchangeable or redeemable for cash and, to the maximum extent permitted in law, Panarottis, and its subsidiary and holding companies are not liable for any defects in the prize.
- 13. The winners will be required to forward certified copies of their Identity Document and details of their address to Panarottis Advertising (Pty) Ltd within the time period stipulated by Panarottis. Every reasonable effort will be made to contact the winners, however if the winners do not respond to the notification/s and/or provide the required documents within 5 (five) days after Panarottis has informed him or her that he/she has won the prize, failing which the winner will forfeit the prize and Panarottis will be entitled to re-draw a new winner. Shortly after the winners have complied with the above requirements, the winners will be contacted by a Panarottis representative, who will confirm delivery address details and approximate delivery date of the prize.
- 14. Panarottis may, before or after the winner of the Competition has been publicly announced, require that the winners permit the use of their image and/or name in their marketing material and/or participate in their marketing activities (including endorsing, promoting and/or advertising the services of, Panarottis, or any of their subsidiary or holding companies) ("the Invitation"). The winner has the right to decline the Invitation. Should the winner fail to decline the Invitation by telephone, e-mail or in writing to Anel Carstens on Tel: 011 287 5300, Email: anelc@spur.co.za Postal address: P.O. Box 166

Century City 7446 within 3 (three) days of being notified that they are the winner of the Competition, then such winner shall be deemed to have accepted the Invitation and granted permission and/or agreed to participate in the manner as aforesaid.

- 15. To the maximum extent permitted in law, the Promoters, owners of any Panarottis restaurant, Panarottis Advertising (Pty) Ltd, Spur Group (Pty) Ltd, or any holding or subsidiary companies of any of them, or any of their respective directors, officers, managers, employees, agents, franchisees, or anyone associated with any of them, shall not incur any liability to any person for any injury, loss, claim or damage of any nature whatsoever whether direct, indirect, consequential or otherwise, as a result of entering into, or arising from any cause whatsoever or howsoever arising from their participation in any way in, this Competition or the use of any prize won there under (any such prizes being utilized at the own risk of the winner and/or the parent or legal guardian of any such winner).
- 16. In the event of a dispute in respect of any aspect of the Competition, Panarottis's decision is final and binding and no correspondence will be entered into.
- 17. By entering the Competition you agree to receive further communication and direct marketing material from Panarottis and their holding and subsidiary companies.
- 18. This Competition shall comply with, and will be subject to, any peremptory provisions of the Consumer Protection Act ("CPA") and the regulations promulgated thereunder, which are deemed to be incorporated herein ("Peremptory Provisions"). In the event of any conflict between these Rules and the Peremptory Provisions, the latter shall prevail. Copies of the CPA and the regulations promulgated thereunder are available on the Department of Trade and Industry Website: www.dti.gov.za.
- 19. Any provision of these Rules or the Competition which is held to be invalid or unenforceable shall be ineffective to the extent of such invalidity or unenforceability without invalidating or rendering unenforceable the remaining provisions thereof.